

*Due to recent untrue and unfactual rumors being circulated in the media regarding the quality of the Martinsville water, I would like to let our residents know that the water distributed to all customers is **SAFE** is **TESTED** and **APPROVED** by the State EPA and IDEM Departments. Further:*

**MARTINSVILLE WATER UTILITY
IMPORTANT FACTS ABOUT YOUR WATER**

April 15, 2015

YOUR WATER IS SAFE! Despite what you might have heard in the past few weeks the water provided by the Martinsville Water Utility meets or exceeds all Environmental Protection Agency (EPA) and Indiana Department of Environmental Management (IDEM) standards for public drinking water. Following are some important facts about your water.

- Since 2005 your water has been treated by granulated activated carbon (GAC) filters, a proven process with a long history of use around the world for removal of contamination from water supplies.
- GAC was chosen because there is a certainty of removing the contamination in the water regardless of the amount of found in the wells. More importantly the plant operator can monitor the carbon filters so that replacement can be scheduled before unsafe water can enter the system.
- Since the GAC filters started operation, more than 600 extra tests have been performed to make sure your water is safe; these tests are in addition to testing required by IDEM. This extra testing continues.
- In preparation for a new well field Martinsville has spent over eight million dollars since 2005 making improvements to the water system. These improvements included: installing two new water tanks with 2.5 million gallons of storage capacity; installing new booster pumps; and construction of over 45,000 feet of new water main.
- The water utility has continued to make steady progress on locating a new water supply away from contamination sources. It is hoped that before the end of this year final testing can be performed on a new field and design on a new treatment plant can begin.

IN SUMMARY, customers of the Martinsville Water Utility can be confident that:

1. The water treatment process absolutely insures that the water used by our customers is safe and meets all EPA and IDEM standards.

2. The water is tested frequently and test results are reported to IDEM at regular intervals.
3. Frequent testing provides advanced notice of when carbon in the GAC filters needs to be changed so that only water meeting clean water standards enters the system.
4. Since 2004 we have been working steadily toward a new well field and making the necessary improvements to the water system to accommodate new wells and treatment plant when it is developed.
5. Use of GAC filters has enabled the utility to provide safe water while studying solutions and making decisions that are in the best long term interest of our customers.

Our goal is to provide a safe and abundant water supply well into the next generation at the lowest possible cost. Some people believe it is taking too long to get new wells but development of a new water source is an involved, complicated and costly venture and takes time. Be confident that the Martinsville Water Utility will continue to provide safe and clean water while striving to keep cost as low as possible.

The entire report is available on the City web site: martinsville.in.gov

If you have questions or would like additional information about your water utility please contact the Martinsville Utility Office at 765-342-2449.